Provide a waiting room (unless a mobile service where the consultation takes place within the caregiver’s home) with:

**Bronze**  
☐ Sufficient seats for routine use  
☐ No excessive noise  
☐ Cat carriers raised up above floor level (on chairs, tables, or shelves)  
☐ Sight and sneeze barriers between cats (e.g. clean washed covers placed over carriers)  
☐ Direct and visual contact between dogs and cats avoided by having:  
  ☐ A cat-only waiting room  
  OR  
  ☐ A cat-only waiting area separated with sight barriers  
  OR  
  ☐ Have cat-only appointment times for ALL routine cat visits

**Silver**  
All of the above criteria plus:  
☐ The waiting room must be either:  
  ☐ A cat-only waiting room  
  OR  
  ☐ A cat-only waiting area separated with sight barriers

**Gold**  
No additional requirements