

Waiting Room Checklist

Provide a waiting room (unless a mobile service where the consultation takes place within the caregiver's home) with:

- Bronze**
- Sufficient seats for routine use
 - No excessive noise
 - Cat carriers raised up above floor level (on chairs, tables, or shelves)
 - Sight and sneeze barriers between cats (e.g. clean washed covers placed over carriers)
 - Direct and visual contact between dogs and cats avoided by having:
 - A cat-only waiting room
OR
 - A cat-only waiting area separated with sight barriers
OR
 - Have cat-only appointment times for ALL routine cat visits

- Silver** All of the above criteria **plus**:
- The waiting room must be either:
 - A cat-only waiting room
OR
 - A cat-only waiting area separated with sight barriers

- Gold** No additional requirements