



**Cat
Friendly
Clinic**

Staff Checklist

Staff requirements:

- Bronze**
- All vets and nurses/technicians must undertake at least 3 hours of feline specific continuing professional development per year
 - All other staff who interact with cats and/or their caregivers (e.g., receptionists) must undertake at least 1 hour per year
 - CPD records kept and provided at reaccreditation
 - Ongoing staff education about the Cat Friendly Clinic criteria, feline friendly interactions and use of techniques to reduce stress for cats
 - Clinical outcome of cases monitored and discussed with other vets regularly and records kept
 - Clinic staff must:
 - Instruct caregivers about how to reduce stress during the journey to and from the clinic
 - Recommend good cat carriers to caregivers

continued...



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Bronze continued...

- When interacting with cats, all staff must:
 - Adhere to the AAFP/ISFM 2011 Feline Friendly Handling Guidelines (click [HERE](#) to view)
 - Adhere to the AAFP/ISFM 2011 Feline Friendly Veterinary Environment Guidelines (click [HERE](#) to view)
 - Adhere to ISFM's Cat Friendly Principles
 - Show a gentle and empathetic approach
 - Minimise stress during handling and procedures
 - Minimise the stress of physical examinations
 - Recognise and respond appropriately to feline fear and anxiety
 - Not use forceful restraint or 'scruffing' of cats
 - Use anti-anxiety medications or chemical restraint rather than heavy physical restraint
 - Minimise the negative impacts of odours, bright lights and noise for cats in the clinic

Silver No additional requirements

Gold No additional requirements

