The clinic must have at least one clean and hygienic room dedicated to consultations (unless a mobile service where the consultation takes place within the caregiver’s home) with:

**Bronze**  □ Easy to clean/disinfect floor and examination table  
□ Clean non-slip surface on the examination table  
□ Clean towels/blankets for each cat  
□ Number of consulting rooms adequate for caseload  
□ Allow complete closure for privacy and safety  
□ Appointment times of at least 10 minutes  
□ A thorough patient history and clinical exam performed at each check and complete records kept  
□ Ready access to essential equipment including;  
  □ Stethoscope(s)  
  □ Auriscope(s)  
  □ Ophthalmoscope(s)  
  □ Thermometer(s)  
  □ Weighing scales appropriate for cats  
  □ An indirect portable blood pressure monitor

**Silver**  No additional requirements

**Gold**  All of the above criteria plus:  
□ At least one consulting room used primarily or exclusively for cats  
□ Appointment times of at least 15 minutes